

HACC 2023 Google Al/ML Workshop

Daniel Liu AskDaniel@google.com





Google AI Mission Statement

Google AI is focused on bringing the benefits of AI to everyone.

We do this through research that advances the state-of-the-art in the field, efforts to apply AI to Google products and to new domains, and by developing tools to ensure that everyone can access AI.

Google Al



"Machine learning is a core, transformative way by which we're rethinking how we're doing everything."

- Sundar Pichai, Google, 2016





What is **AI**?

AI is a bigger concept to create intelligent machines that can simulate human thinking capability and behavior

Machine Learning is a specific field of Al where a system learns to find patterns in examples in order to make predictions.

Computers learning how to do a task without being explicitly programmed to do so.

Explicitly Programmed (Flowchart) Scoogle Al



Machine Learning Allows You to Solve a Problem Without Codifying the Solution



Google Cloud Al

- Recognizes patterns in data
- Predictive analytics at scale
- ✓ Builds ML models seamlessly
- ✓ Fully managed service
- Deep Learning capabilities

Google Cloud End-to End Al Platform

Accelerate Business Outcomes with Enterprise-Ready Machine Learning Pipeline



Google Cloud

"If everyone spoke to their

phone for three minutes, we'd exhaust all available computing resources"

Jeff Dean Google Senior Fellow 2014

Global Datasphere

Survey by IDC

• IDC defines the "global datasphere" as "the quantification of the amount of data created, captured, and replicated across the world."





Google Cloud TPU



TPU vs Conventional processors

- 15 30x faster
- 30 80x operations per watt

Like fast-forwarding 7 years into the future

Al can be complex and time intensive



Large computational resource

Machine learning expertise

Manual data labeling



End to End: Google Cloud AI Spectrum







Use/extend OSS SDK	Build custom models	Use pre-built models		
ML researcher	Data Scientist	App Developer		

Proprietary + Confidential

Cloud AI products & solutions





Cloud AI products & solutions







Expanding our portfolio

To support the needs of Generative AI centric enterprise development



Confident

Highlight A few Google Al Solutions

- 1. Enterprise Translation Hub (ETH)
- 2. Cloud Video Intelligence and Vision
- 3. Document Al
- 4. Contact Center AI (CCAI)
- 5. Generative AI and LLM





Google Translation Hub

Enterprise-Ready Self-Serve Personal Translator

ETH brings automated doc translation directly to users

- Self-serve ease-of-use, convenience & velocity
- Instant translation to >100 languages
- Document format preservation

Strong enterprise administration & control

- Simple, transparent, per-page pricing
- Strong data security & access controls
- Access & deploy advanced features org-wide custom models, glossaries, human review





Upload your doc, select target languages...



... and get a great translation in a few seconds

Google Translation Hub Enterprise-Ready Self-Serve Personal Translator

Get started today with translation tools known and loved by billions of users, thoughtfully connected together in a **Self-Serve** platform built for the **enterprise**



Customized Translations



Rich Layout Retention





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The Invention, Art and Science of Leonardo da Vinci_Hindi.pdf

paintings by using geometry. Several Renaissance

scholars had developed theories of perspective, the

presentation of three-dimensional objects on a two

dimensional surface, but Leonardo improved upon

existing theories by Brunelleschi and Alberti, and

his day. His scientific approach to art was in part

considered at the level of the liberal arts, i.e.

rhetoric, philosophy, mathematics, poetry, etc.

his paintings became study pieces for the artists of

an effort to persuade others that painting should be

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Machine Translated by Google

ज्यामिति का उपयोग करके पैटिंग। कई पुनर्जागरण विद्वानों ने परिप्रेक्ष्य के सिद्धांत विकसित किए थे. दो आयामी सतह पर त्रि-आयामी वस्तओं की प्रस्तुति, लेकिन लियोगाडों ने ब्रुनेलेस्वी और अल्बर्टी द्वारा मौजूदा सिद्धांतों में सधार किया, और उनके चित्र उनके दिन के कलाकारों के लिए अध्ययन के टुकडे बन गए। कला के प्रति उनका वैज्ञानिक दृष्टिकोण आंशिक रूप से दूसरों को यह समझाने का एक प्रयास था कि चित्रकला को उदार कला के स्तर पर माना जाना चाहिए, अर्घात बयानबाजी, दर्शन, गणित, कविता, आदि।

उसने तर्क किया, जो एक सपाट सतह पर देखता है उसे देखने और योजेकर करते में संसम होते के बजात?

जैसे ही लियोगाहों मिलान से वेनिस और अंत में फ्रांस चले गए. उन्होंने एक कलाकार और आविष्कारक के रूप में अपनी क्षमता का उपयोग उच्चतम स्तर की शक्ति और धन तक पहुंच प्राप्त करने के लिए किया। अपने काम के धनी और प्रभावशाली संरक्षक पैदा करने की उनकी क्षमता उनके उल्लेखनीय करियर का एक महत्वपूर्ण कारक थी।

अधिक वैज्ञानिक क्या है.

पुनर्जागरण इटली 15वीं शताब्दी में शुरू

हुआ युरोप का पुनर्जागरण, या पुनर्जन्म, संस्कृति, अन्वेषण और ज्ञान की पहुंध में महान जवसर और उपलब्धि का समय था। इटली में, मेडिसिस जैसे धनी शासक परिवारों ने कला और वास्तकला के महान कार्यों को चाल किया सिस्टिन चैपल जैसी उत्कृष्ट कृतियाँ आज हमें इस समय की महान उपलब्धियों की याद दिलाती हैं। कोलंबस और मैगेलन जैसे खोजकर्ता उस समय पुरोपीय लोगों के लिए अज्ञात भूमि और संस्कृतियों की यात्रा पर निकल पड़े। उन्होंने द्वनिया भर में संस्कृतियों के साथ संपर्क और व्यापार स्थापित किया और भारत, मध्य एशिया और सुदूर पूर्व के सामानों की एक अभूतपूर्व विविधना जपलबा कराई।



जानकारी साझा करने से खंडन और विचारों के आदान-प्रदान का अवसर भी मिला। लियोनाडों ने अपने स्वामित्व वाली लगभग 116 यस्तकों का सावधानीपर्वक विश्लेषण किया और अपनी नोटबक में उनके साथ अपनी प्रतिक्रिया और असहमति दर्ज की। लियोनाडों के लिए, ज्ञान का सबसे विश्वसनीय स्रोठ उनका अपना अवलोकन था।

प्रिंटिंग प्रेस के आगमन से पहले मध्य यग के अंत में, किताबें भिक्षओं द्वारा हाथ से लिखी जाती थीं, एक समय में एक। सूचना और ज्ञान केवल उन्हीं के लिए उपलब्ध था जिनके पास मठवासी पांडलिपियों को प्राप्त करने के लिए धन था। मुद्रित पुस्तकें पुनर्जागरण के लिए एक महत्वपूर्ण उठोरक थीं, जिसके परिणामस्वरूप समकालीन लेखकों द्वारा शास्त्रीय ग्रंथों और कार्यों का प्रकाशन और प्रसार हआ। ज्ञान की गति और उपलब्धता के कारण प्रत्येक क्रमिक पीढी तेजी से साक्षर हुई। स्थानीय भाषाओं का उपयोग (लैटिन के विपरीत) में वृद्धि हुई, जिसके परिणामस्वरूप अधिक पुस्तकें पढ़ी जा सकती थी, जिन्हें पढ़े-लिखे लोग ही नहीं पढ़ सकते थे।

पस्तकों के माध्यम से वैज्ञानिक जान कई और लोगों तक प्रहेंचा: करने की यह क्षमता

पेज 2 का 6



Hindi Page 1 of 5 < >

Demo

Renaissance Italy

What is more scientific.

The Renaissance, or rebirth, of Europe beginning in the 15th century was a time of great opportunity and achievement in culture, exploration, and the accessibility of knowledge. In Italy, wealthy ruling families such as the Medicis commissioned great works of art and architecture. Masterpieces lize the Sistine Chapel remind us today of the great achievements of this time. Explorers such as Columbus and Magellan set out on voyages to lands and cultures unknown to Europeans at that time. They established contact and trade with cultures across the globe and made an unprecedented variety of goods from India, central Asia, and the Far East available.

Prior to the advent of the printing press in the late Middle Ages, books were hand-written by monks, one at a time. Information and knowledge was available only to those who had the wealth to obtain monastic manuscripts. Printed books were a crucial catalyst for the Renaissance, resulting in the publication and dissemination of classical texts and works by contemporary authors. Each successive generation grew increasingly literate due to the speed and availability of knowledge. Use of the vernacular languages (as opposed to Latin) increased, resulting in more books that could be read by literate, and not only learned people.

Scientific knowledge became accessible to many more people through books; this ability to

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Google Cloud

for rebuttal and exchange of ideas. Leonardo carefully analyzed the approximately 116 books he owned and recorded his response and disagreements with them in his notebooks. For Leonardo, the most reliable source of knowledge was his

own observation.

share information also provided an opportunity

he reasoned, than being able to see and to project

As Leonardo moved from Milan, to Venice.

and finally France, he used his ability as an artist

and inventor to gain access to the highest levels

wealthy and influential patrons of his work was a

of power and wealth. His ability to cultivate

what one sees onto a flat surface?

key factor in his remarkable career.







Cloud Video Intelligence and Vision

Using Google Cloud, the City of Memphis applies AI & ML to its toughest public works and urban planning problems









Google DocAl

Most business transactions begin, involve or end with a document



Document AI enables you to unlock insights from your documents with machine learning



Document AI extracts & classifies information from unstructured documents



Which unlocks significant value



Operational efficiency



Customer experience



Insights



Document Al approaches documents like people do

Read

• OCR (Optical Character Recognition)

Understand

- Natural language
- AutoML Natural Language



Natural Language API

Classify, analyse & extract information about people, places, events, and more

- Multilingual support
- Extract key document entities
- Analyze sentiment



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Extract entities

Analyze syntax

AutoML Natural Language: Sentiment analysis

Understand the overall attitudes expressed based on domain-specific sentiment scores

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						Sentiment Score 1	3.8% 40.5% 17.
						Sentiment Score 2	7.5% 471



Life of a document



READ : OPTICAL CHARACTER RECOGNITION





US010114351B2 (12) United States Patent Fadell et al. (10) Patent No.: US 10,114,351 B2 (45) Date of Patent: Oct. 30, 2018 (54)(56) References Cited SMART-HOME AUTOMATION SYSTEM THAT SUGGESTS OR AUTMATICALLY IMPLEMENTS SELECTED HOUSEHOLD POLICIES BASED ON SENSED OBSERVATIONS U.S. PATENT DOCUMENTS 4,475,685 A * 10/1984 Grimado F23N 5/203 236/46 R (71) Applicant: GOOGLE INC., Mountain View, CA (US) 7,689,920 B2 9,330,274 B2 9.450.962 B2 * 3/2010 Robbin et al. 5/2016 Schepis et al. 9/2016 Longhorn (Continued) H04L 43/50 (72) FOREIGN PATENT DOCUMENTS Inventors: Anthony M. Fadell, San Francisco, CA (US); Yoky Matsuoka, Palo Alto, CA (US); David Sloo, Menlo Park, CA (US); Maxime Veron, Los Altos, CA (US) 07158927 A 6/1995 2014174762 A 9/2014 (Continued) (73) Assignee: GOOGLE LLC, Mountain View, CA



CLASSIFY CONTENT

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CategorizationConfidenceComputer Vision0.961Med Tech0.030Cryptocurrencies0.009



EXTRACT ENTITIES

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Publication date: Oct. 30, 2018 Classification_1: G05B 15/02 Classification_2: G05B 15/02 Application Number: 114,351 Filing Date: MAR. 5, 2015 Applicant: GOOGLE INC. Inventor: *Returns inventor name* First Line of Patent Title: SMART-HOME AUTOMATION SYSTEM



DETECT DIAGRAMS

(12) United States Patent Fadell et al. (45) Date of Patent: (54) SMART-HOME AUTOMATION SYSTEM (56) References Cited THAT SUGGESTS OR AUTMATICALLY IMPLEMENTS SELECTED HOUSEHOLD POLICIES BASED ON SENSED 4,475,685 A * 10/1984 Grimado OBSERVATIONS 7,689,920 B2 3/2010 Robbin et al. (71) Applicant: GOOGLE INC., Mountain View, CA 9,330,274 B2 5/2016 Schepis et al. 9,450,962 B2 * 9/2016 Longhorn (Continued) (72) Inventors: Anthony M. Fadell, San Francisco, CA (US); Yoky Matsuoka, Palo Alto, CA FOREIGN PATENT DOCUMENTS (US); David Sloo, Menlo Park, CA (US); Maxime Veron, Los Altos, CA 07158927 A 6/1995 2014174762 A 9/2014 (US) (Continued) (73) Assignee: GOOGLE LLC, Mountain View, CA (US) OTHER PUBLICATIONS (*) Notice: Subject to any disclaimer, the term of this patent is extended or adjusted under 35 U.S.C. 154(b) by 694 days. 020716 dated Jul. 6, 2016; 29 pgs. (21) Appl. No.: 14/639,750 Primary Examiner - Abdelmoniem Elamin (22) Filed: Mar. 5, 2015 LLP (65) **Prior Publication Data** (57) ABSTRACT US 2016/0259308 A1 Sep. 8, 2016 (51) Int. Cl. G05B 15/02 (2006.01) H04L 12/28 (2006.01) (2018.01) H04W 4/00 H04W 4/80 (2018.01) (52) U.S. CL . G05B 15/02 (2013.01); H04L 12/2823 CPC (2013.01); H04W 4/80 (2018.02); G05B 2219/2642 (2013.01) (58) Field of Classification Search CPC G05B 15/02; G05B 2219/2642; H04L 12/2823; H04W 4/80 See application file for complete search history. 17 Claims, 30 Drawing Sheets ______30

(10) Patent No.: US 10,114,351 B2 Oct. 30, 2018

U.S. PATENT DOCUMENTS

F23N 5/203 236/46 R

H04L 43/50

International Search Report for PCT Application No. PCT/US2016/

(74) Attorney, Agent, or Firm - Van Court & Aldridge

Embodiments provided herein relate to: suggesting, automatically implementing, or both suggesting and automatically implementing, one or more household policies to be implemented within a household environment. The household policies include one or more input criteria that is derivable from at least one smart device within the household environment, the one or more input criteria relating to a characteristic of the household environment, a characteristic of one or more occupants of the household, or both. The household policies also include one or more outputs to be provided based upon the one or more input criteria.



Diagram: Returns x, y coordinates of bounding boxes



STORE DATA

	US010114351B2
(12) United States Patent Fadell et al.	(10) Patent No.: US 10 114 351 B (45) Date of Patent: Oct. 30, 2013
 (54) MART-HOME AUTOMATION SYSTEM Intra Suggests on AutomAttCalin IMPLEMENTS SELECTED HOUSEHOLD POLICIES BASED ON SENSED OBSERVATIONS (71) Applicant: GOOGLE INC., Mountain View, CA 	(56) References Cited U.S. PATENT DOCUMENTS 4,475,685 A * 101984 Grimado
(72) Inventors: Anthony M. Fadell, San Francisco, C.S. (05), Yoky Matsuoka, Palo Alto, CA (US); David Sloe, Menlo Park, CA (US); Maxime Veron, Los Altos, CA (US)	9,450,962 B2* 9,2016 Longhorn
(73) Assignee: GOOGLE LLC, Mountain View, CA (US) (*) Notice: Subject to any disclaimer, the term of this	OTHER PUBLICATIONS
21) Appl. No.: 14/639,750	020716 dated Jul. 6, 2016; 29 pgs. Primary Examiner — Abdelmoniem Elamin
(22) Filed: Mar. 5, 2015	(74) Attorney, Agent, or Firm — Van Court & Aldridge LLP
Int. CP Prior Publication Data US 2016/02/9308 A1 Sep. 8, 2016 (3) Int. C (200601) (3007) (200601) (200601) (4007) (200601) (200601) (4007) (200801) (400801) (4007) (201801) (400801) (4007) (201801) (400802) (4007) (201801) (400802) (4007) (201801) (400802) (4007) (201801) (400802) (4007) (400801) (400802) (58) Field of Classification Sarei (400702) (58) Field of Classification Sarei (400702) (58) Field of Classification Sarei (400702) (59) Field of Classification field or complete search history. (400702) (5000) Field of Classification fiel for complete search history. (400702)	(57) ABSTRACT Endoments provided herein relate to: suggesting, aut matically implementing, or both suggesting and automat inplemented within a household environment. The house hold policies include one or more input criteria that derivable from a least one summer device within the house and the summer of the household or both. The noveled basic upon the one or more input criteria busched policies also include one or more outputs to b provided basic upon the one or more input criteria.

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56	us_091.pdf	Nov. 27, 2018	H04W 4/00	H04W 36/0022	830,186	Aug. 19, 2015	Samsung Electronics Co., Ltd.	Yun Gyu Bae	COMPLETE HANDOVER		
57	us_078.pdf	Nov. 27, 2018	H04W 4/00	H04W 48/14	None	Apr. 10, 2017	BlackBerry Limited	Stephen McCann	WIRELESS NETWORK SERVICE		
58	us_073.pdf	Nov. 27, 2018	H04W 52/02	None	None	Jul. 14, 2017	None	Kelvin Kar	APPARATUS AND METHOD FOR A WIRELESS		
59	us_069.pdf	Nov. 27, 2018	None	None	413,488	Jan. 24, 2017	QUALCOMM Incorporated	Oron Sasson	None		
60	us_060.pdf	Nov. 27, 2018	H04W 72/04	None	None	Mar. 4, 2015	SONY CORPORATION	Takeshi Itagaki	WIRELESS COMMUNICATION DEVIC AND METHOD FOR COMMUNICATIO BETWEEN		
61	us_056.pdf	Nov. 27, 2018	H04L 12	None	441,215	Feb. 23, 2017	QUALCOMM Incorporated	Andrei Radulescu	DISCOVERY REFERENCE SIGNAL TRANSMISSION WINDOW DETECTIO		
62	us_052.pdf	Nov. 27, 2018	H04L 29	H04W 72/1215	051013	Aug. 29	TELEFONAKTIEBOLAGET L M	None	None		
63	us_049.pdf	Nov. 27, 2018	H04W 74/04	None	959,823	Dec. 4, 2015	AT&T Intellectual Property II, L.P.	None	DEVICES, SYSTEMS		
64	us_047.pdf	Nov. 27, 2018	H04W 74/08	None	None	None	Telefonaktiebolaget L M Ericsson (publ	Magnus Stattin	RANDOM ACCESS PROCEDURE IN WIRELESS DEVICE,		
65	us_045.pdf	Nov. 27, 2018	H04W 76/02	None	936,018	None	Inter Digital Patent Holdings, Inc.	Paul Marinier	METHODS, APPARATUS AND SYSTE FOR PERFORMING MULTI-RADIO ACC		





Hawaii Safe Travels Application

Application Overview





Google DocAl Demo

https://cloud.google.com/document-ai/docs/drag-and-drop



Contact Center Al CCAI

CCAI automates simple interactions and enables agents to solve issues quickly, using industry-leading AI



1 Virtual Agent

Gives patients 24/7 access to immediate conversational self-service, with seamless handoffs to live agents for more complex issues.

2 Agent Assist

Empowers agents with continuous support during their calls by identifying intent and providing real-time, step-by-step assistance.

3 Insights

Uses natural language processing to identify call drivers, popular questions, and other information that helps contact center managers learn about patient interactions to improve call outcomes.

CCAI Demo Department of Motor Vehicles (DMV)





Use Cases

- Vehicle Registration Renewal
- Identity Verification
- Credit Card
 Payment
- Drive Test Scheduling
- Agent Assist

Demo URL https://youtu.be/j8Y4q PgR-C0

^Contains state specific information



Generative Al and LLM





Consumers & enterprises have different needs....



Expanding our portfolio

To support the needs of Generative AI centric enterprise development



Google Cloud Foundation Models

Across a variety of model sizes to address use cases



The future of customer experience

Enhanced conversational capabilities and easier chatbot development

Section 04

LLMs vs. virtual agents

LLMs are characterized by **emergent abilities**, or the ability to perform tasks that were not included in their training examples.

LLMs contextual understanding of human language **changes how we interact** with data and intelligent systems.

LLMs can find patterns and connections in **massive, disparate data corpora**.









Thank you